

MyTenancy (www.mytenancy.co.uk)

MyTenancy Is Here!

SDR IT Upgrade: as mentioned previously SDR are investing in upgrading a number of areas of Information Technology. Please see details below of **MyTenancy**.

MyTenancy is a web based system that provides tenants with secure online portal to their rent account details.

Security

MyTenancy is hosted by OmniLedger on www.mytenancy.co.uk and tenants will require a secure logon which consists of three components to access their rent account.

MyTenancy prepares and extracts data from our Pyramid Housing System at a defined frequency so the information provided tenants is always up to date.

Key Features

Tenants

- ◆ Look at your account
- ◆ View recent transactions
- ◆ Print statement
- ◆ View some personal data (optional).
- ◆ Place repair requests
- ◆ View outstanding repairs
- ◆ Inform you of changes in circumstances

The screenshot displays the MyTenancy web portal interface. At the top, there is a navigation bar with tabs: HOME, PERSONAL INFORMATION, STATEMENT OF ACCOUNT, REPAIR HISTORY, VOICES REWARD POINTS, PYRAMID CONTACTS, and PYRAMID ONLY. The main content area is titled "Home" and "Welcome to your account". It is divided into two main sections: "Personal Information" and "Your Account Information".

Personal Information:

- Name: Mr H London
- Address: 37 Sheners Place, Litchworth, Hertfordshire, SG6 4LR
- Home: 01452 000517
- Work: 01438 000517
- Mobile: 07777 000517

Your Account Information:

- Rent Balance: 315.23 Arr
- Other Debts: 0.00 Arr
- Total Owed: 315.23

A table below shows a single transaction:

Charge Type	Value
Weekly	66.61

Buttons for "FURTHER INFORMATION" and "STATEMENT OF ACCOUNT" are visible. A note at the bottom states: "NOTE: Please note that payments will take up to two working days to appear. Other debts refer to recharges such as repairs. If you wish to discuss this, please contact us."

If this will be of interest to you, please email us at info.southdevonrural.com to register your initial interest and access your logon details or contact us on 01803 863500.

There is also a link to MyTenancy on our website www.southdevonrural.co.uk

If you register your interest with us, you will automatically be entered into our prize draw to win these FANTASTIC prizes.

1st Prize - IPHONE 7

2nd Prize – SAMSUNG GALAXY S7 Edge

The prize draw will take place Friday 9th December 2016.

Be In It To Win It – GOOD LUCK