

16 November 2020

Dear Customer,

As you have probably been hearing in the news, the Coronavirus has been spreading across the world, and the numbers of cases has been increasing in the UK. SDR is currently business as usual; however we have been looking at taking precautionary measures in case the impact of the virus significantly increases. You will be able to contact us on the usual telephone numbers or via email. We will be updating our website at www.southdevonrural.com.

This may mean we may not be able to provide the usual housing and repairs service for a period of time, for example if a high number of staff and contractors are affected by the virus, or the Government initiates any further restrictions.

Please see below general advice from the Government, if you are concerned about your own health.

The symptoms of coronavirus are:

- a cough
- a high temperature
- shortness of breath

But these symptoms do not necessarily mean you have the illness.

The symptoms are similar to other illnesses that are much more common, such as cold and flu.

How coronavirus is spread

Because it's a new illness, we do not know exactly how coronavirus spreads from person to person.

Similar viruses are spread in cough droplets.

It's very unlikely it can be spread through things like packages or food.

Do I need to avoid public places?

Most people can continue to go to work, school and other public places.

You only need to stay away from public places (self-isolate) if advised to by the 111 online coronavirus service or a medical professional.

How to avoid catching or spreading coronavirus

- wash your hands with soap and water often – do this for at least 20 seconds
- always wash your hands when you get home or into work
- use hand sanitiser gel if soap and water are not available
- cover your mouth and nose with a tissue or your sleeve (not your hands) when you cough or sneeze

