

**Out of Hours Emergency Repairs Contact**

**If you have an emergency repair out of normal office opening hours please ring:**

Out of Hours Number; **07824 595262**

If for any reason you cannot get through straight away on the above number, please use the emergency numbers below, in the order they are listed.

# Escalation Procedure

In order of escalation

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| 1. **07824 595262** | Out of Hours Helpdesk |
| 2. 07540 929569 | Jamie Bonner Operations Director |
| 3. 07970 246499 | Kevin Wiltshire Contracts Director |
| 4. 07702 541743 | Kirk Bailey Operations Team Leader |
| 5. 07926 105069 | Ben Arnold Operations Team Leader |
| 6. 07590 057720 | Alex Horder Operations Team Leader |